

BE PREPARED 2023

Outlook

SPECIAL EDITION

HURRICANE PREPAREDNESS PLAN



BOCA WEST
MASTER ASSOCIATION

MESSAGE FROM THE PRESIDENT

As President of the Boca West Master Association, on behalf of myself and our Board of Directors, we are proud to present the Boca West Outlook Magazine. Please save this magazine as your go-to guide for staying safe during hurricane season and severe storms.

As hurricane season approaches, it's important to be prepared and have a plan in place. That's why the Boca West Outlook Magazine is dedicated to providing you with the latest information, expert tips, and practical advice for staying safe during a storm.

We have compiled a comprehensive resource for you that covers a wide variety of hurricane and storm related information.

Whether you're a longtime resident or a newcomer to Boca West, the Boca West Outlook Magazine is an essential resource to help you remain safe. The Boca West Master Association is dedicated to safety and security for all of our residents.

I would like to give special thanks to the men and women of our Communications Committee for the exceptionally long hours they have spent creating this resource for you. And, of course, a special thanks to our Executive Director and the entire administrative staff of the Boca West Master Association for going above-and-beyond to make this magazine a reality.

Best Regards,
Elaine T. Wittlin
BWMA President

OUR MISSION STATEMENT

The Boca West Master Association is dedicated to ensuring the safety and security of residents and guests and upholding a consistent level of excellence in providing a beautifully maintained environment.

Dear Resident,

The 2023 Special Edition Outlook has been prepared to help Boca West residents create a Personal Hurricane Preparedness Plan. Our primary concern in the event of a hurricane is the health and safety of our residents and our employees. With that in mind, we have outlined several measures that will help to ensure that you and your family can best protect yourselves in the event a storm passes over our area. You will find information on what a hurricane is, storm forecasting, suggestions for hurricane preparations, a checklist for personal information, special needs, and emergency phone numbers. While this information is useful when a tropical storm or hurricane is approaching, we hope you will begin to prepare well in advance.

The official hurricane season begins June 1 and lasts through November 30. Peak season is usually mid-August to late October, but storms can also form before or after the official season. It is vital that everyone be prepared! The Boca West Security team will monitor weather conditions and determine what precautionary measures will be taken at the appropriate times. If the National Weather Service issues a hurricane warning for our area, normal operations may be suspended.

The Boca West Master Association encourages residents to check their email for Hurricane Eblasts as a storm approaches but must also rely on local weather forecasts for area wide information. If at any time you need further assistance before or after the storm, please reach out to our Security Office Emergency Line 561-483-9229 or myself directly 561-488-1598, Ext 307.

Having a "Hurricane Plan" in place prior to the storm's arrival can help to eliminate much of the stress of emergency preparations. We hope you will find this handbook useful and keep it with your important papers.

Sincerely,
Michael Eustace, CCM, LCAM, CMCA
Executive Director



Elaine Wittlin
President



Michael Eustace CCM,
LCAM, CMCA
Executive Director

TABLE OF CONTENTS

Message from the President	2
BWMA Contact Numbers	3
BOD	3
Mission Statement	3
What is a Hurricane/ Weather Information	4
Saffir-Simpson Hurricane Scale	5
BWMA Responsibility	6-7
Hurricane Season Preparation	8
Preparing for a Storm (cite FPL)	9-10
Evacuate or Stay (cite PBC)	11-12
Personal Responsibility	13-15
Advice for Older Adults (cite PBC)	16
BWMA AMR Special Needs Form	17
Special Needs Residents	18
Shelter Application	19-21
Publix/ Gas Stations with Generators	22
Generator Safety	23
Village & Management Company Responsibilities	24
Prep for Your Pet	25
BWCC Responsibility	26
Emergency Phone Numbers	27
Door hanger/garage door sticker information	28

BOCA WEST MASTER ASSOCIATION, INC.

20540 Country Club Blvd.
Suite 104 & 105
www.bocawestmaster.com

Security Emergency: 561-483-9229

Administrative and Security Offices

(561) 488-1598
Monday - Friday
8:30am - 4:45pm

Executive Director Ext 307
Michael Eustace, CCM, LCAM, CMCA
meustace@bocawestmaster.com

Executive Assistant Ext 313
Alyssa Martinez
amartinez@bocawestmaster.com

Chief of Security Ext 302
Joseph Lastella
jlastella@bocawestmaster.com

Landscape and Maintenance Offices

(561) 479 - 3772
Monday - Friday
7:00am - 2:30pm

Director
Lawson Turner
bocawestlm@bellsouth.net

Administrative Assistant
Lilly Gouyd
lgouyd@bocawestmaster.com

BOCA WEST MASTER ASSOCIATION
Board of Directors & Committees 2023-2024



Danny Bejarano
1st Vice-President



Elaine Wittlin
President



Jeffrey Greenfield
2nd Vice-President



Murray Perelman
Treasurer



Ronnie Pollard
Secretary



Steven Jonas
Director

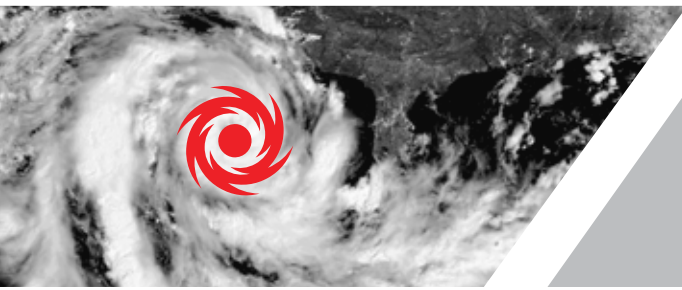


Shepard Remis
Director

COMMITTEE CHAIRS 2023-2024

COMMITTEE	CHAIR / CO-Chair	VICE-CHAIR
Architectural Control	Steven Jonas Bernard Friedman	
Finance	Murray Perelman	
Landscape & Maintenance	Ronnie Pollard	Judith Birnbaum
Grievance	Jay Schwartz	
Insurance	Jeffrey Greenfield	
Security & Safety	Jeffrey Greenfield	Bert Wellman
Communications	Ed Locker	Liz Rome
Special Projects	Steve Jonas	
Strategic Planning	Danny Bejarano	David Yarnell





WHAT IS A HURRICANE?

Hurricane season is from June 1 through November 30

A hurricane is a type of tropical cyclone, which is a generic term for a low pressure system that generally forms in the tropics. The cyclone is accompanied by thunderstorms and, in the Northern Hemisphere, a counterclockwise circulation of winds near the earth's surface.

Tropical cyclones are classified as follows:

TROPICAL DEPRESSION: An organized system of clouds and thunderstorms with a defined surface circulation and maximum sustained winds of 38 m.p.h. or less

TROPICAL STORM: An organized system of strong thunderstorms with a defined surface circulation and maximum sustained winds of 39-73 m.p.h.

HURRICANE: An intense tropical weather system of strong thunderstorms with a well-defined surface circulation and maximum sustained winds of 74 m.p.h. or higher

Hurricanes are categorized according to the strength of their winds using the **Saffir-Simpson Hurricane Scale**.

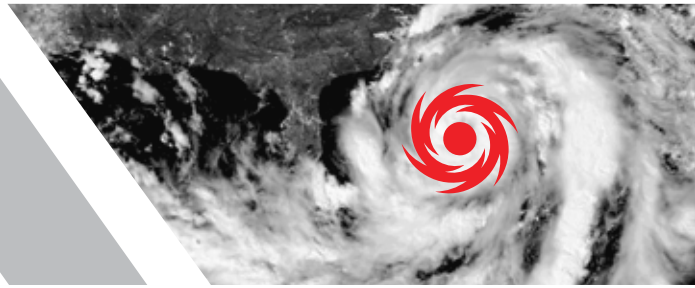


SAFFIR-SIMPSON HURRICANE SCALE

Category Wind Speed	Description of typical damage
Category 1 74-95 mph	No real damage to buildings. Damage to un-anchored mobile homes. Some damage to poorly constructed signs. Also, some coastal flooding and minor pier damage.
Category 2 96-110 mph	Some damage to building roofs, doors and windows. Considerable damage to mobile homes. Flooding damages piers and small craft in unprotected moorings may break their moorings. Some trees blown down.
Category 3 111-130 mph	Some structural damage to small residences and utility buildings. Large trees blown down. Mobile homes and poorly built signs destroyed. Flooding near the coast destroys smaller structures with larger structures damaged by floating debris. Terrain may be flooded well inland.
Category 4 131-155 mph	More extensive curtainwall failures with some complete roof structure failure on small residences. Major erosion of beach areas. Terrain may be flooded well inland.
Category 5 156mph and up	Complete roof failure on many residences and industrial buildings. Some complete building failures with small utility buildings. Blown over or away. Flooding causes major damage to lower floors of all structures near the shoreline. Massive evacuation of residential areas may be required.

These are relative terms, because lower category storms can sometimes inflict greater damage than higher category storms, depending on where they strike and the particular hazards they bring. In fact, tropical storms can also produce significant damage and loss of life, mainly due to flooding.

UNDERSTAND FORECAST INFORMATION



Have Trusted Sources For Storm Information

Rely on official forecasts and well-established media partners in the Weather Enterprise. Be cautious of sensational headlines and instead look for reliable sources to determine a storm's potential impacts. Use the official National Hurricane Center Forecast — their hurricane specialists access a variety of data (models, aircraft, satellite) to make the most accurate forecasts possible.

Know Your Alerts & The Difference Between A Watch & Warning

In general, a Watch means impacts are possible; a Warning means impacts are expected or happening.

Hurricane Watch means hurricane conditions are possible somewhere within the watch area, with tropical-storm-force winds beginning within the next 48 hours. Prepare by boarding up windows and moving loose items indoors, and make sure your emergency kit is ready.

Hurricane Warning means hurricane conditions are expected somewhere within the warning area, with tropical-storm-force winds beginning within 36 hours. Seek shelter in a sturdy structure or evacuate if ordered.

Tropical Storm Watch means tropical storm conditions are possible within the next 48 hours.

Tropical Storm Warning means they are expected somewhere within the warning area. Remember, a tropical system does not have to reach hurricane strength to be deadly.

Extreme Wind Warning means extreme hurricane winds (115 mph+) are imminent or happening: take immediate shelter in an interior portion of a well-built structure.

Flash Flood Warning means dangerous flash flooding is expected: move to higher ground, and never walk or drive through floodwater. A Flash Flood Emergency is issued for exceedingly rare situations when a severe threat to human life and catastrophic damage is happening or about to happen — do NOT attempt to travel unless you are under an evacuation order or your life is imminently at risk.

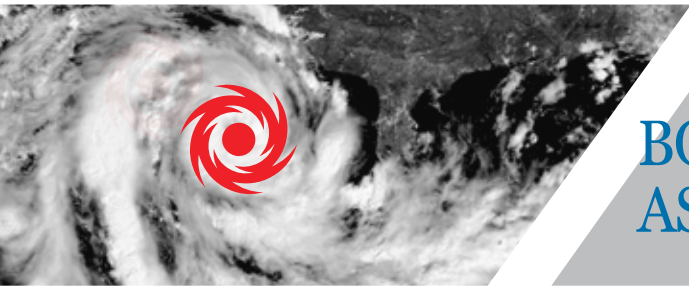
Focus On Potential Impacts Regardless Of Storm Size Or Category

Do not focus on a specific storm category; all hurricanes and tropical storms can bring life-threatening storm surge, inland flooding, and damaging winds. The storm's scale only tells you about the strongest winds near the center of the storm and does not tell you about potentially life-threatening flooding from storm surge or rain. Remain vigilant even if the winds have weakened and the storm becomes a lower category or tropical storm — rainfall and storm surge impacts often continue.

Deadly Hazards Occur Well Outside Of The Cone

Impacts can be felt far from the storm's center, even well inland and outside the Forecast Cone. Remember: the storm itself can stretch well beyond the Forecast Cone, and so can the impacts.

The National Hurricane Center Forecast Cone shows the probable forecast track of the center of the storm. This means that the storm's center will probably travel somewhere within the cone's boundaries.



BOCA WEST MASTER ASSOCIATION RESPONSIBILITY

The safety of all residents, guests and employees is of utmost importance. Protecting real or personal property is assigned a second priority. BWMA will ensure that immediately after a disaster or hurricane strikes, patrol officers and Sheriff's deputies resume their normal duties so that everyone is cognizant that there is official oversight of the property by police and security personnel.

These individuals will respond to all emergencies and requests for service brought to our attention and will exercise their best efforts to respond as soon as possible.

AMR paramedics will respond to all medical emergencies as first-responders, supported by Palm Beach County Fire Rescue personnel as secondary responders.

In the event of a hurricane where advance warning is given, the assigned paramedics will be at their residence in the BWMA administration building until the storm has passed and an "all-clear" notification has been declared by government officials.

Sheriff's Deputies may remain on property throughout a disaster/hurricane event if authorized by their commanders. Sheriff's Deputies may be temporarily headquartered at BWMA.

In an effort to provide vehicular access to all properties in Boca West, the BWMA will first ensure that all of the main roads are cleared before helping to clear secondary (village) roads. If the task is on a massive scale and/or beyond the capabilities of our



staff and contractors, we will contact officials with the Emergency Management Office of Palm Beach County for their assistance. Due to the need for quick action in the clearing process, our primary emphasis will be to push aside any downed tree disregarding the possibility of saving it.

Department managers and security supervisors meet in early June and periodically thereafter to review and update this plan.

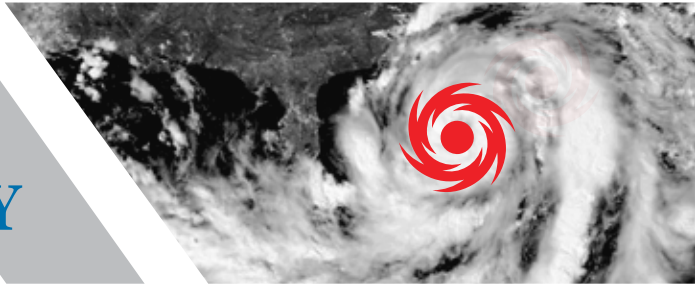
Management of BWMA will work closely with officials of the Country Club, management companies serving Boca West villages and other officials to address the needs on a timely basis.

Since the BWMA office will have auxiliary power, and the possibility of telephone lines being operational throughout the event, residents are to alert BWMA of all events requiring our attention by dialing our emergency number: 561-483-9229. In the event of a medical emergency dial 911 for the PBSO Deputies, Palm Beach Fire Rescue and the onsite ambulance, AMR.

Until BWMA operations return to "normal" as determined by management, our personnel and contractors will only respond to emergencies. If contact cannot be made by telephone, every effort should be made to reach BWMA via whatever means possible, including walking/driving to our headquarters, if conditions permit.

One of the first tasks of patrol personnel shall be to identify any downed power lines. Should one or more be identified, Security Access Control (SAC) personnel will notify FPL of this event

BOCA WEST MASTER ASSOCIATION RESPONSIBILITY



immediately. Where possible, barricades or traffic cones will block off the area to alert people of the possible danger.

All vacations and days-off for BWMA personnel necessary to address the emergency will be cancelled. These staff members shall be required to report to duty as soon as possible after the disaster/hurricane strikes, after considering their personal safety and family needs.

In the event of a hurricane the six gatehouses will be vacated according to a protocol adopted by BWMA, ensuring the safety of the Security Officers to the greatest extent possible. After the storm passes, these stations will be staffed as quickly as possible, directing our attention to the outer gates first. Staffing of the gatehouses will occur regardless of their status with respect to electrical power, operational gate-arms, electronics, telephone service and other features, provided the structures are safe to occupy. This decision shall rest with the Security Chief and Executive Director of BWMA.

When appropriate, Maintenance staff will work extended shifts performing duties assigned by the Director of Landscape/Maintenance. This will include assisting contractors in addressing necessary tasks such as tree trimming, debris removal, drain clearing, etc. No “normal” duties such as turf cutting, lake maintenance, etc. will take place until the Director determines that all emergency matters have been addressed.

The security office in the BWMA administrative building will serve

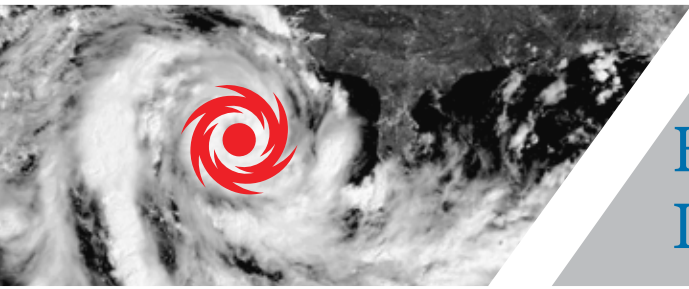
as the command post during and subsequent to any emergency unless notice to the contrary is ordered by the Security Chief.

Emergency information to residents and guests will be distributed with whatever means are available including community channels and e-mails.

Depending upon the severity of the disaster/hurricane, access to the community may be denied to all persons except residents and emergency services. The Security Chief, in consultation with the Executive Director, will make this decision based upon the best information available at the time.

The Security Access Control Officers will be provided with up-to-date information on operations, utility services, emergency services, etc. and be in a position to properly inform all who contact BWMA as to the status of such matters as garbage collection, boil-water orders, possible assistance from FEMA, sewer lift-station problems, vendors who may be engaged for services, status of Club operations, status of Master Association and Village Association operations, etc.

The BWMA offices are fortified with impact windows/doors, storm shutters and a diesel generator to power the administrative and security offices. This office is the nerve center of BWMA and will be equipped to accommodate staff during and after an event.



HURRICANE PREPARATION IS YEAR ROUND

3 MONTHS BEFORE HURRICANE SEASON

- Make a Family Disaster Plan and practice it with family members!
- Use the **Evacuation Zone Look-Up Tool** at www.ReadyPBC.com or view the **Know Your Zone Map** to see if you are in an evacuation area.
- Locate **Evacuation Risk Shelters** near your area.
- Pre-register for Special Needs and Pet-Friendly Shelters if applicable.
- Begin purchasing supplies for your Emergency Supply Kit (this can be done a little at a time, over three months). Example: Every time you get groceries purchase an extra gallon of water and some non-perishable food, then store it in your Emergency Supply Kit.
- Inspect and perform maintenance on your window protection/shutters.
- Buy window protection (shutters) and roof turbine cap(s) before a storm is imminent.
- Inspect your walls, windows, doors, and roof for conditions that may allow wind damage.

1 MONTH BEFORE HURRICANE SEASON

- Complete the assembly of your Emergency Supply Kit. Purchase medicine last.
- Check with your doctor/pharmacy to determine how best to assure your prescriptions will last through a storm.
- If you need to register for the Special Needs Shelter, contact the **Special Needs Coordinator at 561-712-6400.**
- Assess your landscaping to determine if trees need to be trimmed or lawn ornaments need to be removed.
- Establish a contact number with your employer if you may need to report to work immediately following a storm.
- Make arrangements in advance for your pets; either contact Animal Care and Control about pet sheltering, or ask your veterinarian (see page ?).

PREPARING FOR A STORM

FPL.com/storm



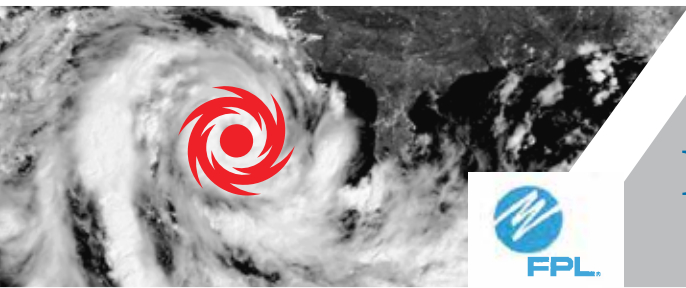
A GUIDE FOR YOUR FAMILY AND HOME

We're prepared for storm season and urge our customers to prepare as well. Keep your family safe with a plan that includes evacuation routes, special medical needs, important phone numbers and supplies. Here's a guide to help you and your family get started.



PLAN AHEAD:

- Develop an emergency plan that includes answers to questions such as:
 - What do I need to do to secure my home, car and boat, and who will help me?
 - Where am I going to stay during the hurricane and what are the evacuation routes?
 - Where will my pets stay?
 - If I plan to stay at home, what do I need to do to be prepared and where in my home will I ride out the storm? Emergency operations officials urge residents to prepare to be self-sufficient for up to 14 days without running water or electricity.
- Review your emergency plan with your family.
- Photograph or record your home – inside and outside – for insurance purposes.
- Update the phone number and email address on your FPL account.
- Contact your local emergency management office if you or anyone you know has special needs in case of evacuation.
- Have a back-up power source or make arrangements to relocate when a storm warning is issued if someone in your home depends on electric-powered, life-sustaining medical equipment.
- Do not attempt to trim any vegetation growing on or near power lines. Please only hire qualified professionals to trim trees and other vegetation growing near power lines.
- Make sure outside debris is cleared prior to a hurricane warning – trash pickup will be suspended.
- Consider getting a non-cordless, non-mobile telephone for your home in case the power goes out and/or mobile service is not available.



PREPARING FOR A STORM

FPL.com/storm

BEFORE THE STORM HITS:

- Pay attention to instructions from public officials and the media.
- Gather important documents, including: insurance policies, health cards, list of medications, birth certificates and Social Security cards, list of important phone numbers and your FPL bill – put them in a waterproof container.
- Save your FPL account number to the notes section of your cell phone.
- Bookmark FPL.com/outage to your cell phone.
- Follow FPL on social media at [Facebook.com/FPLconnect](https://www.facebook.com/FPLconnect) and Twitter at [@insideFPL](https://twitter.com/insideFPL) for restoration updates following the storm.
- Download the **FPL Mobile App** in the App Store or Google Play, or text the word “App” to MyFPL(69375).
- Prepare enough food, water and supplies to be self-sufficient for up to 14 days:
 - Purchase bottled water. The American Red Cross recommends at least one gallon of drinking water per person per day.
 - Stock up on supplies, such as: non-perishable food, non-electric can opener, disposable dinnerware and utensils, matches or lighter, medications and prescriptions, personal hygiene supplies, baby supplies, pet food, trash bags, paper towels, tissues, toilet paper, soaps and detergents, rubber gloves, sunscreen, insect repellent, tarp, clothing, blankets, pillows and items for entertainment.
 - Check radio, flashlights and batteries.
 - Obtain cash or travelers checks in case banks are closed and ATMs are not working.
 - Fill up your car with gas.
 - Fill propane tanks if you plan to use a grill for cooking.
 - Charge your cell phone and keep it ready by purchasing portable chargers.
 - Turn refrigerators and freezers to their coldest settings to help keep your food fresh, consider storing blocks of ice in coolers and filling your bathtub with water in the event you lose electricity and running water.
- Secure and prepare your home:
 - Store objects from your yard inside.
 - Fasten doors and windows.
 - Cover valuables and furniture with plastic and move away from windows.
 - Turn off and unplug any non-essential electrical equipment, including pool equipment.

AFTER THE STORM:

- Make the safety of your family and home your top priority:
 - Read and follow the manufacturer’s instructions if you’re using a generator. Set it up outside – not in your home or garage – and connect all appliances directly to it. Never wire your generator directly to your breaker or fuse box, because the power you generate may flow back into power lines causing severe injury or death. Visit FPL.com/safety for more generator and post-storm tips.
 - Do not travel until it is safe to do so.
 - Call 911 immediately to report dangerous or hazardous conditions. Please use the **FPL Mobile App** or call FPL at 800-4-OUTAGE to report downed power lines or damage to FPL lines, poles or transformers.
 - Stay far away from downed power lines, and flooded and debris-laden areas that may be hiding downed power lines. Do not touch anything that may be touching a downed power line.
 - Turn off your circuit breakers, disconnect all electrical appliances that are still plugged in, and turn off all wall switches immediately if your roof or windows leak – water in your walls and ceiling may come into contact with electrical wiring. Remember to never stand in water while operating switches or unplugging any electrical device.
 - Do not use candles; use battery-operated flashlights and lanterns instead.
 - Be cautious when using a grill, portable stove or other emergency cooking devices.
 - Make emergency repairs only when it is safe to do so. Repairs that prevent looting or further damage should have top priority, but only if the repair can be done safely.
- Continue to conserve refrigeration. Check food for spoilage; if in doubt, throw it out!
- Photograph or record your home – inside and outside; take inventory to determine and record
- Listen to your local news on your smart device or battery powered radio for the latest information.
- For more storm and safety tips, visit us at FPL.com/storm. We hope you find this guide helpful as you prepare for a major storm. Please keep in mind it is not intended to be all-inclusive.

EVACUATE OR STAY?



BEFORE YOU LEAVE, TAKE THE FOLLOWING PRECAUTIONS

- Pack breakables in boxes and put them on the floor.
- Remove mirrors and tape them. Wrap mirrors and lamps in blankets and place them in the bathtub or shower.
- Install hurricane shutters or pre-cut plywood on all windows.
- Shut off utilities and disconnect electricity, sewer and water lines. Shut off propane tanks and leave them outside after anchoring them securely.
- Store awnings, folding furniture, trash cans and other loose outdoor objects.



For more information visit: www.fema.gov/manufactured-mobile-home.



EVACUATE OR STAY?

IF YOU CAN STAY, SHELTER-IN-PLACE

Self-evacuating is stressful and can cause more harm than good, it is also expensive. If you live in a structurally sound home and are not located in a mandatory evacuation zone, Shelter-In-Place in your pre-identified, stocked safe room and take the following precautions:

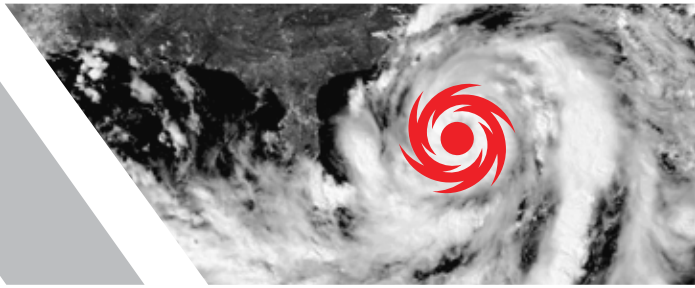
- Finish putting up shutters (do not attempt to go buy plywood at this point).
- Offer your home as shelter to friends or relatives who live in vulnerable areas or mobile homes.
- Leave radio or TV on an emergency information station.
- Do laundry.
- Move vehicles into a garage or next to a building; avoid trees and utility poles.
- Freeze water jugs and fill ice chest.
- Turn refrigerator to lowest setting and lower A/C (turn circuit breakers off after power goes out).
- Recharge batteries.
- Place flashlights and batteries throughout the house and keep one with you (DO NOT use candles).
- Secure all doors and windows.
- Double-check safe room and Disaster Supply Kit.

IF YOU MUST EVACUATE

Do not travel until told it is safe to do so from officials. Don't panic. Move at a steady pace and ensure you leave enough time to get to where you will weather the storm. DO NOT take chances with your life by staying at home or waiting until it's too late!

- Finish putting up shutters (do not attempt to go buy plywood at this point).
- Offer your home as shelter to friends or relatives who live in vulnerable areas or mobile homes.
- Leave radio or TV on an emergency information station.
- Do laundry.
- Move vehicles into a garage or next to a building; avoid trees and utility poles.
- Freeze water jugs and fill ice chest.
- Turn refrigerator to lowest setting and lower A/C (turn circuit breakers off after power goes out).
- Recharge batteries.
- Place flashlights and batteries throughout the house and keep one with you (DO NOT use candles).
- Secure all doors and windows.
- Double-check safe room and Disaster Supply Kit.

PERSONAL RESPONSIBILITY



- Prepare an **EMERGENCY SUPPLY** “Stay-at-Home” kit of:
 - Water (one gallon per person per day for at least 3 days. Fill tub with water so you will be able to use this to flush toilets in case you lose water or use it for a sponge bath). Fill containers with water and freeze them days before for perishable medicines or food
 - Have non-perishable food, manual can opener
First Aid Kit with: disposable gloves, band-aids, alcohol wipes, antibiotic ointment, fungal cream, pain or temperature relief medicine such as aspirin and Tylenol, instant cold packs, hand sanitizer
 - Battery operated or hand-crank radio, flashlights/lanterns/fans. Extra batteries, candles and matches/lighters
 - Moist towelettes and garbage bags for personal hygiene
 - Cell phone with battery chargers
Whistle to call for help
 - Baby items and food, special items the elderly or disabled may need
 - Have sufficient **CASH** (ATM’s and credit cards may not work)
- PERIODICALLY CHECK** electronics and batteries throughout the year.
- CLEAR BALCONIES/PATIOS** (including pool area) of all furniture and anything else that could become a projectile several days before hurricane is expected. If you go up north, make sure you or someone you designate (e.g. house sitter) removes these items before you leave.
- Have house sitters check your residence after a hurricane, as soon as possible, and **REPORT BACK TO YOU.**
- Make sure you complete the **SPECIAL NEEDS FORM** on page 13 and return it to the Boca West Master Association.

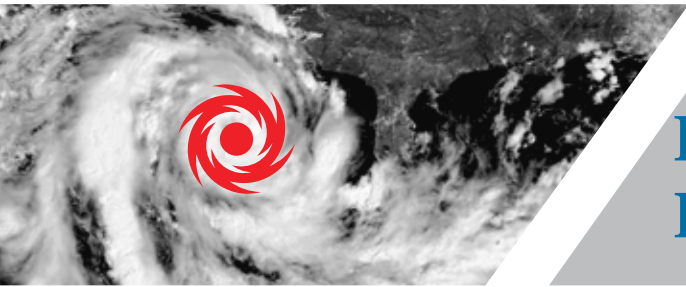


Below are two links to Emergency information, and specifically Hurricane information; you will find a wealth of information in both.

**[https://www.myboca.us/1105/
Emergency-Management](https://www.myboca.us/1105/Emergency-Management)**

**[https://www.myboca.us/1106/
Hurricane-Information](https://www.myboca.us/1106/Hurricane-Information)**

The Hurricane page has a video on preparation that is well worth your attention.



PERSONAL RESPONSIBILITY

SAFE ROOM

If your house is secure, shuttered, and can withstand a hurricane, determine a “safe room” in your residence “Shelter-In-Place”. Make sure family members or a neighbor know that you will be there. DO NOT stay in a room which does not have shielded windows/glass doors. Find an interior room which will help buffer you from the storm’s winds and any flying debris. Rooms without windows - a bathroom, pantry, laundry room, stairwell, hallway or large interior closet are good choices. Safe rooms can also be site-built or manufactured and can be installed in new or existing homes.

For more information visit www.flash.org or www.highwindsaferooms.org. Make sure all family members know where the safe areas are in your home and be sure to take your disaster supplies with you into your safe room.

YARD PREPARATION

Pre-Hurricane Season Maintenance (December through April)

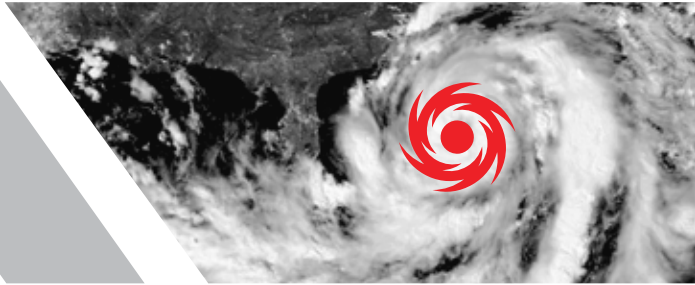
- Do all major cutting/tree removal before June 1, from December through April.
- Cut back all trees and weak branches that could contact buildings.
- Thin your foliage so wind can flow freely through branches.
- Place tree trimmings at the curb on your regular scheduled collection day and follow the
- 6/50 rule (six feet in length and each piece cannot exceed 50 lbs. in weight).
- Containerize small pieces of vegetation such as pine needles, leaves, twigs, etc.
- Clean your yard of any items that could become missiles in a storm.

ONCE A STORM HAS BEEN NAMED

- Do not cut down trees or do major yard work.
- Do not begin construction projects that produce debris.
- Once a watch or warning has been issued, do not trim vegetation of any kind.
- Mass cutting places a tremendous burden on the normal collection process and there is not enough equipment or manpower to collect the additional materials before the storm makes landfall. You could put not only yourself at risk, but your neighbors as well.

Information Source: *Official Palm Beach County Hurricane Planning Guide 2021*

PERSONAL RESPONSIBILITY



ONCE A STORM HAS BEEN NAMED (CONT'D)

- Do not take materials to the curb, transfer stations or landfill during a watch or warning period. Services may be suspended and facilities closed early to prepare for the storm.

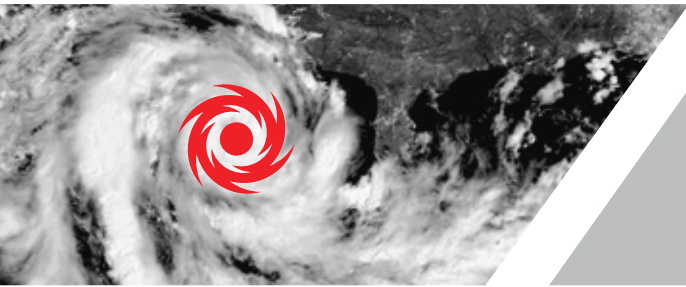
For additional information, contact the **Solid Waste Authority (SWA) Customer Information Services** at **561-697-2700 or 1-866-792-4636** (toll-free) or **visit www.swa.org/Hurricane** for updates on your collection services.

TO DO LIST

- Make a family plan. Who does what and where will your family ride out the storm.
- Know the disaster plan of your child's school or daycare.
- Trim trees and store loose objects. Install/test your smoke detector.
- Use a video camera to record the contents of your home and store video footage with a friend who lives out of town.
- Take pictures of important documents, photocopy important papers and store safely in a water proof container.
- Make plans to board your pet if you plan to go to a shelter.
- Obtain cash.
- Establish an out-of-state contact to call in case of emergency.

HURRICANE SHUTTERS

Shutters should be attached to the structural framing of the house and not the window or door frames. Install second-story and difficult shutters first. Make sure all exposed metal fittings (including screws, embedded anchors, etc.) are weather (corrosion) resistant. Always follow proper instructions when installing your choice of window protection.



ADVICE FOR OLDER ADULTS



People who are elderly, frail, or disabled (either mentally or physically) may need special assistance from family members, friends or social service agencies. Excessive stress and anxiety can contribute to increased episodes of illness, particularly for persons with heart disease and other conditions.

If an older adult lives in a nursing home, adult congregate living facility (ACLF) or boarding home, contact the administrator to learn about the facility's evacuation plan. If eligible, individuals may register for **Special Needs Shelters**, see page 19 for more information.

HOME HEALTH CARE AND HOME-BOUND PATIENTS

- Notify your health agency where you will be during a hurricane and when care can be re-established.
- If you require oxygen, check with your supplier about emergency plans.
- If you evacuate, remember to take medications, written instructions regarding your care, your bedding and your walker, wheelchair, cane or any other special equipment.
- If you require hospitalization, you must make prior arrangements through your physician.
- Determine if and when you would have to evacuate. **REMEMBER:** All mobile/manufactured and sub-standard home residents must evacuate, regardless of location.
- Decide **NOW** where you would go if ordered to evacuate (a friend or relative, a hotel, or as a last resort if you are going to leave the region. Determine your route and leave as early as possible.
- Keep your home in good repair.
- Obtain assistance as necessary.





BOCA WEST
MASTER ASSOCIATION

20540 Country Club Boulevard, Suite 105 • Boca Raton, FL 33434-4202
Telephone (561) 488-1598 • Fax (561) 487-5531

BOCA WEST MASTER ASSOCIATION / AMR SPECIAL NEEDS FORM

PLEASE COMPLETE / SIGN & RETURN TO BWMA SECURITY

NAME: _____ VILLAGE: _____

ADDRESS: _____ APT#: _____

PHONE NUMBER: _____ EMAIL: _____

CELL PHONE NUMBER: _____

DO YOU HAVE A CAREGIVER? (CIRCLE ONE) YES OR NO

NAME OF CAREGIVER: _____

PHONE NUMBER: _____ CELL NUMBER: _____

NAME OF EMERGENCY CONTACT: _____

PHONE NUMBER: _____ CELL NUMBER: _____

DISABILITY: (CHECK THOSE THAT APPLY)

VISUALLY IMPAIRED _____ HEARING IMPAIRED _____
MOBILITY _____ BEDRIDDEN _____

SPECIAL EQUIPMENT: (CHECK THOSE THAT APPLY)

WALKER _____ CANE _____
WHEELCHAIR _____ ELECTRIC SCOOTER _____

ELECTRICAL DEPENDENT: (CHECK THOSE THAT APPLY)

OXYGEN _____ NEBULIZER _____

ADDITIONAL INFORMATION WE SHOULD KNOW:

RESIDENT NAME (PLEASE PRINT): _____

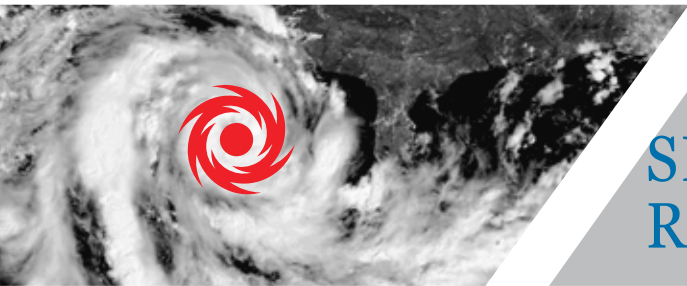
SIGNATURE: _____

DATE: _____

PLEASE COMPLETE / SIGN & RETURN BOCA WEST MASTER ASSOCIATION
MAIL TO BWMA AT: 20540 COUNTRY CLUB BLVD. #104, BOCA RATON, FL. 33434

***Please update form and submit as your needs change.**

Please email the completed form to sa@bocawestmaster.com



SPECIAL NEEDS RESIDENTS



Palm Beach County has established a Special Needs Shelter Program to provide for citizens with certain medical conditions during a major emergency. The Special Needs Shelter is a facility with physicians and nurses on staff. It has auxiliary electrical power, is wind resistant, and not flood-prone. The shelter is not a medical facility and provides limited services. The shelter does not provide medication, dialysis, oxygen or oxygen concentrators. General food is provided.

Space at the Special Needs Shelter is limited and is based on need and established criteria.

You MUST apply in advance by completing the form online at:

<http://discover.pbcgov.org/publicsafety/dem/Pages/Special-Needs.aspx>

Or mail it to the Special Needs Coordinator at:

20 South Military Trail, West Palm Beach, FL 33415

YOU MAY BE ELIGIBLE IF:

- You are dependent upon electricity for oxygen.
- You have minor health/medical conditions that require professional assistance.
- You need medications and/or vital sign monitoring, and are unable to do so without professional assistance.
- You are immobile and/or have a chronic but stable illness.
- You are bedridden and require custodial care. Caregivers must accompany their patients.

If accepted, you will be notified and provided transportation to the shelters if needed. You will be provided additional information upon acceptance to the shelter.

NOTES:

- No pets are allowed in the Special Care Units. Make pet shelter arrangements in advance.
- If you are unable to return home, assistance will be provided for you.
- Food is provided. Please make your own arrangements for any special dietary needs.

For further information about the Special Needs Program, call 561-712-6400 and ask to speak to the **Special Needs Coordinator**.



Palm Beach County Special Needs Shelter Application

Page 1 of 3

Division of
Emergency Management

APPLICATION DATE: _____

SHELTER INFORMATION

Thank you for your interest in the Palm Beach County Special Needs Shelter. Please understand that the shelter is a place of refuge of last resort from dangerous weather or other emergencies. While basic services such as feeding, electricity, and medical supervision will be provided; clients and caregivers must be independent for the first three days. The shelter is not a medical facility and cannot provide the appropriate care to ventilator patients.

Please remember: The shelter only provides adjustable back hospital cots for clients. **Caregivers do not receive cots**

SPECIAL NEEDS ELIGIBILITY ASSESSMENT

- Is the client diagnosed with Progressive Alzheimer's or Dementia and accompanied by a caregiver? YES or NO
 Does the client require assistance with transferring or needs a Hoyer lift? YES or NO
 Is the client dependent on electric medical devices to stay well? YES or NO
 Is the client using an oxygen concentrator? YES or NO
 Does the client receive assistance with Activities of Daily Living from a full time caregiver? YES or NO

TRANSPORTATION

Do you need transportation to a special needs shelter? YES or NO (Arrive on my own)

ASSISTANCE WITH DAILY LIVING NEEDED (Check all ADLs that Apply)

1. Assistance with Daily Living: (check all that apply)

- Toileting Taking Medications Feeding/Eating Walking more than 50 ft. Getting out of bed Dressing

2. Can you sleep on an adjustable back cot?

- YES or NO (No other options are provided)

SPECIAL NEEDS (check all that apply)

Electrical Needs	Mobility Assessment	Specialized Equipment
<input type="checkbox"/> Bi-Pap or C-Pap <input type="checkbox"/> Cardiac Monitor <input type="checkbox"/> Feeding Pump <input type="checkbox"/> Nebulizer <input type="checkbox"/> Suction Pump <input type="checkbox"/> Oxygen Concentrator <input type="checkbox"/> Oxygen: ____ of hours daily at ____ liters per minute	<input type="checkbox"/> I can walk -or- I use: <input type="checkbox"/> Cane <input type="checkbox"/> Walker <input type="checkbox"/> Wheelchair <input type="checkbox"/> Scooter <input type="checkbox"/> Lift used to get out of bed <input type="checkbox"/> I am bedridden continuously	<input type="checkbox"/> Feeding Tube <input type="checkbox"/> IV Equipment <input type="checkbox"/> Service Animal (Canine or Miniature Pony) <input type="checkbox"/> Dialysis: (#) ____ days per week <input type="checkbox"/> Other _____ <input type="checkbox"/> I need a nurse or caregiver to administer medications.
Cognitive Assessment	Vision and Hearing Assessment	Special Care/Considerations
<input type="checkbox"/> Alzheimer's <input type="checkbox"/> Dementia <input type="checkbox"/> Anxiety <input type="checkbox"/> Autism <input type="checkbox"/> Depression <input type="checkbox"/> Mental health problem <input type="checkbox"/> Obsessive Compulsive Disorder <input type="checkbox"/> Psychiatric or personality disorder	<input type="checkbox"/> Hearing Impaired <input type="checkbox"/> Deaf <input type="checkbox"/> Partially Blind <input type="checkbox"/> Blind	<input type="checkbox"/> Ostomy <input type="checkbox"/> Catheter <input type="checkbox"/> Morbid obesity <input type="checkbox"/> Open wounds/Decubitus <input type="checkbox"/> Incontinence <input type="checkbox"/> Wear Adult Diapers



Division of
Emergency Management

Palm Beach County Special Needs Shelter Application

Page 2 of 3

CLIENT IDENTIFICATION

LAST: _____ FIRST: _____
 DATE OF BIRTH: ____/____/____ HEIGHT: ____ FEET ____ INCHES WEIGHT: _____
 GENDER: MALE or FEMALE LANGUAGE SPOKEN: _____
 HOME PHONE: _____ CELL PHONE: _____

CLIENT RESIDENCE INFORMATION

ADDRESS: _____ APT/LOT #: _____
 CITY: _____ ZIP: _____ E-MAIL: _____
 MAILING ADDRESS: SAME AS ABOVE _____
 CITY: _____ ZIP: _____
 Do you live above the ground level? YES If yes, what floor? _____
 DEVELOPMENT NAME: _____ GATE CODE: _____

DWELLING TYPE: <input type="checkbox"/> SINGLE FAMILY <input type="checkbox"/> DUP/MULTIPLEX <input type="checkbox"/> MOBILE HOME <input type="checkbox"/> APT/CONDO
--

CAREGIVER INFORMATION

Patients requiring a caregiver must be accompanied by their caregiver at all times.

Do you have a caregiver that will accompany you to the shelter? YES or NO

NAME: _____ RELATIONSHIP: _____ PHONE: _____
 ADDRESS: _____
 CITY: _____ STATE: _____ ZIP CODE: _____
 Does your caregiver have special needs? YES or NO If yes, explain: _____

EMERGENCY CONTACTS

(LOCAL) NAME: _____ RELATIONSHIP: _____ PHONE: _____
 (NON-LOCAL) NAME: _____ RELATIONSHIP: _____ PHONE: _____

MEDICAL SUPPORT INFORMATION

PRIMARY DOCTOR: _____ PHONE: _____
 HOME HEALTH AGENCY: _____ PHONE: _____
 HOME MEDICAL EQUIPMENT PROVIDER: _____ PHONE: _____
 DIALYSIS CENTER: _____ PHONE: _____
 OXYGEN SUPPLIER: _____ PHONE: _____



Palm Beach County Special Needs Shelter Application

Page 3 of 3

Division of
Emergency Management

DIAGNOSIS

Alzheimer's and Dementia	<input type="checkbox"/> Progressive Alzheimer's disease (ALZD) <input type="checkbox"/> Psychosis (This requires full time trained caregiver) <input type="checkbox"/> Dementia (This requires full time trained caregiver)
Chronic but Stable Illness	<input type="checkbox"/> Aphasia (Difficulty communicating) <input type="checkbox"/> Cardiac Abnormalities (Controlled with medication and requiring supervision) <input type="checkbox"/> Continuous Ambulatory Peritoneal Dialysis (Stable, self care) <input type="checkbox"/> Cystic Fibrosis (Assistance with daily living) <input type="checkbox"/> Diabetes/Hyperglycemia (Requiring assistance with insulin and monitoring) <input type="checkbox"/> Dialysis (Peritoneal and Hemodialysis) (Dialysis not provided in shelter) <input type="checkbox"/> Fractured Bones (Pin care/dressing changes) <input type="checkbox"/> Neurological Deficit (Monitoring and assistance with daily living) <input type="checkbox"/> Obesity <input type="checkbox"/> Parkinson's disease (Assistance with daily living) <input type="checkbox"/> Seizures (Medication assistance)
Chronic but Stable Illness With Mobility Impairment	<input type="checkbox"/> Cerebral Palsy <input type="checkbox"/> Cerebral Vascular Accident (Recent CVA) (Wheelchair bound) <input type="checkbox"/> Foley Catheter (Requiring Monitoring) <input type="checkbox"/> Wheelchair Bound due to Chronic Illness (Such as: ALS, CVA, Multiple Sclerosis, Muscular Dystrophy, etc)
Electricity Dependant	<input type="checkbox"/> Electric Energized Medical Equipment (CPAP, Nebulizers, etc.) <input type="checkbox"/> Eating and Swallowing Disorders (Requiring electric equipment) <input type="checkbox"/> Sleep Apnea
Oxygen Dependant	<input type="checkbox"/> Oxygen Dependant <input type="checkbox"/> Chronic Obstructive Pulmonary Disease (COPD) (Requiring oxygen) <input type="checkbox"/> Emphysema (Requiring oxygen)

List any other medical problems: _____

Allergies: YES or NO If yes, list: _____

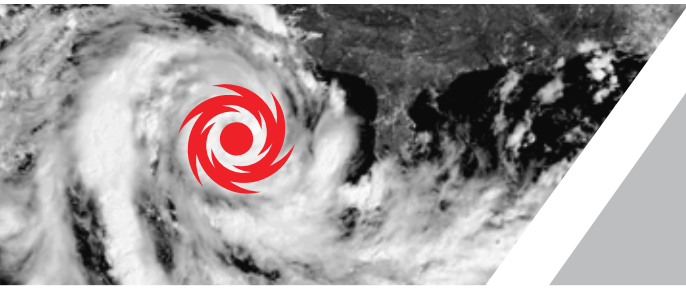
ATTACH MEDICATIONS LIST (list medication name and dose)

Form Completed By: _____ Relationship: _____ Phone: _____





By submitting this form, I give my authorization for the Palm Beach County Special Needs program to release this information to other emergency response personnel, human service agencies, officials or those they deem necessary to facilitate the evaluation of this application and required activities to ensure assistance for me. Records relating to registration of disabled citizens are exempt as listed in the provisions of F.S. 119.07 (1), Public Records Law. The information contained herein will be kept confidential. I also understand that assistance will only be provided for the duration of the emergency and that alternative arrangements should be made in advance if I cannot return to my home. Should I require hospital or assisted living care, I understand that I must make these arrangements myself.

Signature of Patient / Guardian

Date

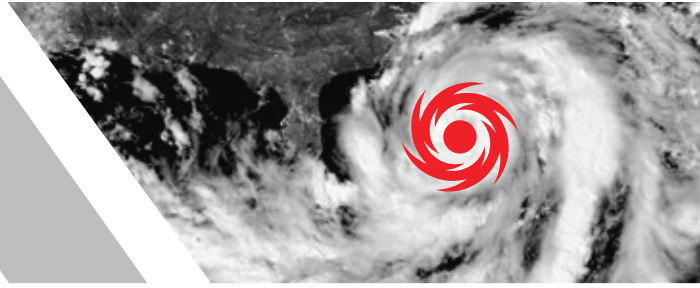


PUBLIX/ GAS STATIONS WITH GENERATORS

COMPLEX	ADDRESS	CITY	ZIP	PHONE	COUNTY
Local Shelters					
Boca Raton High School	1501 NW 15th Ct	Boca Raton	33486	561-338-1400	Palm Beach
West Boca Raton High School	12811 Glades Rd	Boca Raton	33498	561-672-2001	Palm Beach
 Local Gas Stations with Generators 					
Pearson Enterprises Inc.	1 E. Camino Real	Boca Raton	33432	561-395-2712	Palm Beach
Chevron AM K Palm Gas	801 Yamato Rd	Boca Raton	33431	561-988-0993	Palm Beach
Knight Commerce Centre Inc	8081 Congress Ave	Boca Raton	33432	561-241-1000	Palm Beach
Shell Boca	1 S. Federal Hwy	Boca Raton	33432	561-338-7692	Palm Beach
U-Gas Yamato & Palm Federal	5101 N. Federal Hwy.	Boca Raton	33487	561-997-6065	Palm Beach
 Local Publix with Generators 					
Westwinds of Boca	9846 Glades Rd	Boca Raton	33434	561-852-5580	Palm Beach
Mercado Real	1001 South Federal Highway	Boca Raton	33432	561-417-2445	Palm Beach
The Reserve at Boca Raton	9720 Clint Moore Rd	Boca Raton	33496	561-218-6114	Palm Beach
West Boca Plaza	22973 South State Rd 7	Boca Raton	33428	561-488-5994	Palm Beach
Boca Valley Plaza	7431 North Federal Highway	Boca Raton	33487	561-241-9700	Palm Beach
Woodfield Plaza	3003 Yamato Rd	Boca Raton	33434	561-241-5005	Palm Beach
Palmetto Park Square	1339 West Palmetto Park	Boca Raton	33486	561-362-5305	Palm Beach
Lakeside Square at Logger's Run	11650 West Palmetto Park Rd	Boca Raton	33428	561-470-9370	Palm Beach
Boca Village Square	21230 Saint Andrews Blvd	Boca Raton	33433	561-544-2422	Palm Beach
Garden Shops at Boca	7060 W Palmetto Park Rd	Boca Raton	33433	561-338-0648	Palm Beach
Publix at Spanish River	4141 North Federal Highway	Boca Raton	33431	561-361-0529	Palm Beach



GENERATOR SAFETY



Portable generators are useful when temporary or remote electrical power is needed, but they can be also hazardous. Always follow the instructions that come with your generator.

BELOW ARE SOME GENERATOR TIPS:

- Ensure you have the correct cords and connectors.
- Don't fill the fuel tank until right before the storm (it grows stale and unsafe in a hot garage).
- If your generator uses a battery rather than a rope pull, ensure the battery is kept charged.
- Protect the generator from coming in contact with water, and don't let any protection impede air flow that cools the engine and generator.

CARBON MONOXIDE HAZARDS

NEVER use a generator indoors, including in homes, garages, crawl spaces, and other enclosed areas, even with ventilation. Carbon monoxide is a colorless, odorless gas that is difficult to detect. Opening doors and windows or using fans will not prevent CO build-up. Place outside and away from doors, windows, and vents. Install CO alarms in your home and test them frequently.

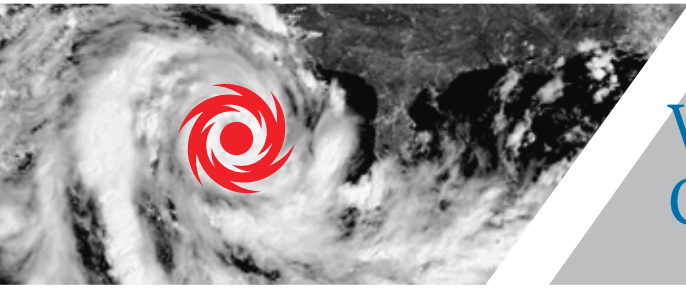
ELECTRICAL HAZARDS

NEVER try to power the house wiring by plugging the generator into a wall outlet, a practice known as "back feeding." This is an extremely dangerous practice that presents an electrocution risk to utility workers and neighbors served by the same utility transformer.

FIRE HAZARDS

NEVER store fuel for your generator in the home. Store flammable liquids outside of living areas in properly-labeled, non-glass safety containers secured prior to the storm's arrival.

**Before refueling the generator, turn it off and let it cool.
Gasoline spilled on hot engine parts could ignite.**



VILLAGE & MANAGEMENT COMPANY RESPONSIBILITY

ALL ASSOCIATIONS

Heavy Equipment On Site Before Hurricane:

Boards should arrange with their management company or landscape contractor to have fully fueled tractors, bucket trucks or other appropriate equipment suitable for removal of downed trees or other debris on site before the hurricane.

Clarify Board/Management Duties: Boards should clarify the before hurricane and after hurricane responsibilities of Boards, management companies and landscape contractors. Identify what tasks each organization should perform.

BWMA Master/Hurricane Plan: Boards and Management should understand the BWMA DISASTER/HURRICANE PLAN.

Outdoor furniture and loose objects: Boards and/or management should ensure that all outdoor furniture, grills, flowerpots and other loose objects are taken indoors before the hurricane.

FEMA Federal Emergency Management Agency: Boards should determine with BWMA how, when and where FEMA assets will be deployed after the hurricane. FEMA will only clear main BWMA roads and will not come into the communities. Villages are responsible for clearing internal roads within their communities and moving debris to designated FEMA BWMA main road pickup locations.

Tree Trimming: Boards should be sure management completes tree trimming before hurricane season with special attention to Royal Palms and Ficus trees if present in the village.

MID RISE ASSOCIATIONS

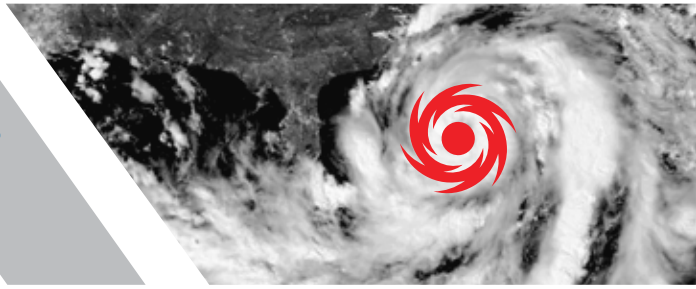
Elevator Generators: Boards should install appropriate generators to power at least one elevator in each midrise building. Generators should be regularly maintained and tested prior to the hurricane.

Hurricane Hardened Space: Boards should harden at least one lobby or other appropriate space with hurricane shutters or hurricane glass and power the space with a generator to provide residents with a refrigerator to store medicines and electrical outlets to charge cell phones if power is lost. This space can also be used as a central location for residents to assemble and as a communications center.

Post A Bulletin Board In The Lobby With The Names Of The Residents. If residents decide to leave, they can cross their name off the list.



BOCA WEST COUNTRY CLUB RESPONSIBILITY



OPENING REMARKS

As the hurricane season approaches, it is worth being reminded how important it is for each individual to be responsible for his/her own safety. This entails gathering information provided by State and local authorities as well as entities within Boca West, and by making the necessary decisions to ensure his/her own safety.

COMMUNICATIONS

Upon being informed that a hurricane is expected the Club will begin communicating with the membership, updating you on actions being taken during the time leading up to the storm. As part of that communication, we will share the warnings being issued by State and local officials and the

BWMA as to the severity of the storm and any evacuation references being reported. As we have always done after the storm passes, once our State government officially announces an “all clear”, and provided there is power to do so, we will report on progress being made towards re-opening the Club for limited or full service, as circumstances dictate.

The Country Club is committed to working closely with the BWMA by communicating all events we become aware of that require their attention, and keeping them informed of the status of Country Club operations, until such time as they are back to normal.

PLAN, PRIORITIES AND ACTION STEPS

In the event of a hurricane, the Country Club will provide services to you as quickly as possible after it has been determined safe to do so. This entails certain priorities before and after the storm, including:

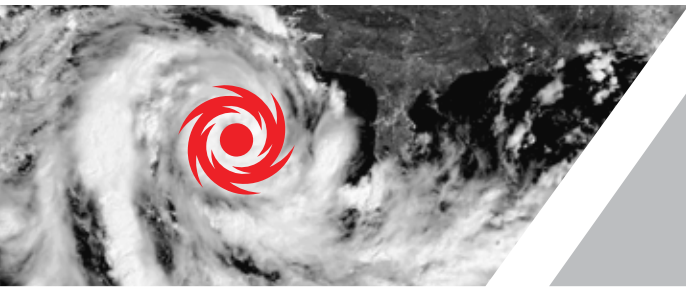
- Securing and protecting Club assets
- Assessing the damage caused by the storm
- Limiting any electrical and/or air conditioning downtime
- Getting staff back to work

The Club currently owns multiple generators for the purpose of operating golf course irrigation, lighting in the Country Club building and, thanks to “lessons learned” a generator was purchased for circulating the cold water from the chiller plant to the clubhouse, the latter of which provides limited air conditioning and refrigerated space for food for a few days. We have also added an insurance program guaranteeing we receive a generator prior to the arrival of an impending storm. Should the Club be without power for any length of time, this will enable us to generate additional cold water by running the cooling towers at the chiller plant, thereby giving us the ability to keep the Country Club building cool during the limited services for as long as necessary.

CLOSING REMARKS

The recommendations set forth in this newsletter have been received and implemented by the Village Boards and Village Management Companies. We urge each individual to heed the recommendations for the sake of his/her safety and well-being.





PET SAFETY PLAN



- Have a plan for your pets if you are evacuating and not taking them with you. Have them stay with friends or family who are not evacuating, or board them with a local facility or your veterinarian.
- Arrange for a neighbor to check on and take care of your pets care if a storm occurs while you are away.
- Plan ahead for a friend or relative outside the affected area to shelter your animals, if necessary.
- Make arrangements for your pet to be housed at a pet boarding facility or call motels/ hotels in advance for reservations. Most hotels take pets during a hurricane evacuation. A deposit is usually required.
- Keep your pet's ID and rabies license tags up to date. Call 561-233-1271 to update records.
- Make sure your pet has a collar with a contact name and phone number.

PET-FRIENDLY SHELTER REQUIREMENTS

The Pet Friendly Shelter is located inside the West Boynton Recreational Center at 6000 Northtree Blvd., Lake Worth, FL 33463 and is only available to Palm Beach County residents who reside in a mandatory evacuation zone, in a mobile home, or in sub-standard housing. ***Proof of residency will be required.***

Pets will be housed in a separate area away from where the owners are sheltered; livestock and reptiles will not be accepted. All family members will need to stay at the adjacent human shelter, Park Vista High School.

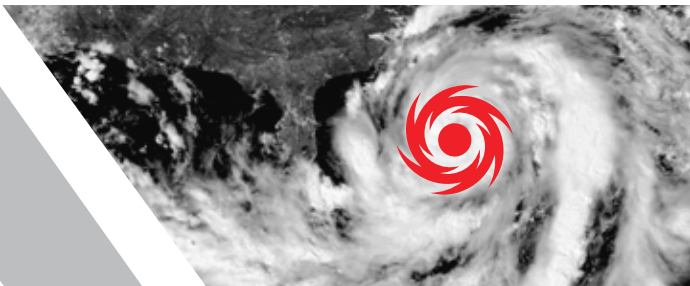
Space is limited and pre-registration is required.

Pre-registration Is Required at Palm Beach County Pet-Friendly Shelter.

For more information visit: www.pbcgov.com/animal



OFFICIAL INFORMATION SOURCES



IMPORTANT PHONE NUMBERS

* Emergency	911	Price Gouging Hotline	866-966-7226
* Public Safety	561-712-6400	Public Affairs Department	561-355-2754
* TDD (hearing impaired)	561-712-6343	Public Works	561-684-4000
* Senior Helpline	211	Roads, Drainage, Traffic	561-684-4018
Animal Care & Control	561-233-1200	Salvation Army	561-686-3530
American Red Cross	561-833-7711	Sheriff (PBSO) – Non-Emergency	561-688-3000
Code Enforcement	561-233-5500	Solid Waste Authority	561-640-4000
Consumer Affairs	561-712-6600	United Way	561-375-6600
FEMA	800-621-3362	*PBC Water Utilities	561-493-6000
Fire Rescue – Non-Emergency	561-616-7000	*Check your water bill to determine who is your water utility provider.	
FPL Power Outages	561-697-8000		

GOVERNMENT WEBSITES

Palm Beach County has several resources for obtaining accurate and important information. The Division of Emergency Management administers the www.ReadyPBC.com website.

► www.ReadyPBC.com

► www.PBCgov.com

VISIT US FOR INFORMATION ON:

- ✓ How to make a plan and build a disaster supply kit
- ✓ Status of shelters, stores, and gas stations near you
- ✓ Tools to help you Know Your Zone
- ✓ Business and road closures/openings
- ✓ Evacuations
- ✓ News Briefings
- ✓ PBI Airport Information
- ✓ Shelters
- ✓ Hurricane tracking chart
- ✓ Boil water notices
- ✓ Curfews
- ✓ FPL Info - power restoration
- ✓ Garbage pickup
- ✓ Public Transportation
- ✓ Waste/Sewer systems
- ✓ And much more!

SECURITY HAS STICKERS AND DOOR HANGERS BE PREPARED

Those who live in the Mid-Rises and Garden Homes will have a door hanger and those in all other villages will have a garage door sticker.

If you are in need of assistance after the hurricane, place the door hanger or garage door sticker in a location which can be seen from the road.

As soon as possible after the hurricane, BWMA Security will patrol the communities and respond to all requests for help as soon as weather permits.

CONTACT

BOCA WEST MASTER ASSOCIATION, INC.

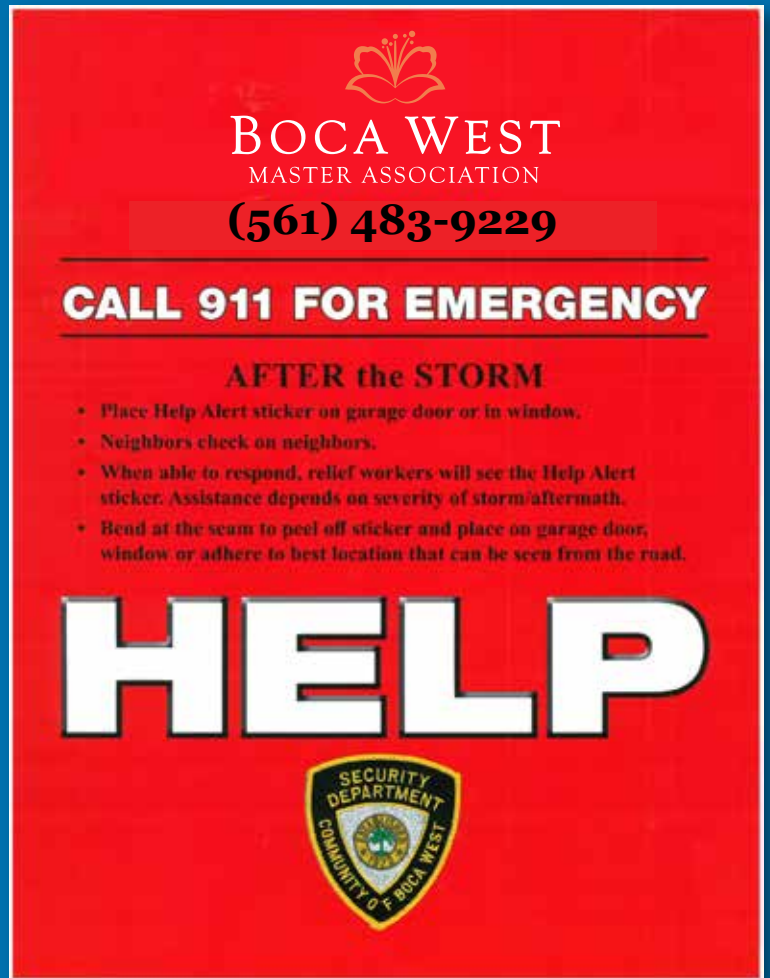
20540 Country Club Blvd. Suite 104 & 105
www.bocawestmaster.com

SECURITY EMERGENCY: 561-483-9229

Administrative and Security Offices: (561) 488-1598
Monday - Friday: 8:30am - 4:45pm

Executive Director - Ext 307
Michael Eustace, CCM, LCAM, CMCA

Landscape and Maintenance Offices
(561) 479 - 3772
Monday - Friday: 7:00am - 2:30pm




BOCA WEST
MASTER ASSOCIATION
(561) 483-9229

CALL 911 FOR EMERGENCY

AFTER the STORM

- Place Help Alert sticker on garage door or in window.
- Neighbors check on neighbors.
- When able to respond, relief workers will see the Help Alert sticker. Assistance depends on severity of storm/aftermath.
- Bend at the seam to peel off sticker and place on garage door, window or adhere to best location that can be seen from the road.

HELP



Executive Assistant - Ext 313
Alyssa Martinez

Director
Lawson Turner

Chief of Security - Ext 302
Joseph Lastella

Administrative Assistant
Lilly Gouyd